



Workshop and Service

Field-tested workshop and service processes improve efficiency and guarantee the optimum functionality and availability of your machines, vehicles and equipment.

With field-tested planning and execution processes for maintenance, repairs and service we improve efficiency in your workshop. At the same time, the 'workshop and service' module helps you guarantee the optimum functionality and availability of your machines, vehicles and equipment.

The 'workshop and service' module is fully integrated with the remaining modules and provides you with all processes for the planning and execution of:

- Installation and removal of accessories and equipment
- required repairs and cleaning after the return of rental assets
- Regular planned maintenance
- Regular planned service

Mobile devices for service technicians can be connected to the system to enable the execution of service and repair tasks at customer sites.

Planned maintenance and service and unplanned downtime due to repairs for your assets are displayed to scheduling employees in DispoControl. This means that availability information is provided at all times.

In the maintenance and service module, the required replacement parts, consumables and labor time are recorded per workshop and service order for each asset. The simultaneous completion of workshop orders for several rental assets, e.g. formwork or scaffolding, is possible. Once the workshop orders have been completed, customer orders can be generated at the push of a button and the costs allocated to the originators. Direct posting of parts and consumables that were used ensures that reordering as needed to replenish stock levels can be triggered directly.

Thanks to the full integration, the information is also available in the equipment file and therefore to asset lifecycle management for the respective asset (applies to serial equipment).

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Your challenges:

- Compliance with service and maintenance intervals and appointments
- Allocation of required replacement parts, consumables and labor times to workshop orders
- Allocation of costs to the originators
- Up-to-date availability information from workshop for scheduling employees
- Availability of information from the workshop in the equipment file

Your advantages:

- More efficient workshop and service processes
- Improved functionality and availability of your portfolio
- Straightforward planning and execution of workshop and service orders
- Feedback to scheduling via DispoControl
- Seamless recording of required replacement parts, consumables and labor times as well as their allocation to originators
- Feedback to purchasing for replenishment of inventory
- Availability of the information in the equipment file for the assets (asset management)
- Connection of mobile devices for service technicians (optional)

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