

# ERP-Outsourcing

## Tailored outsourcing services for your individual needs.

Your ERP system supports and shapes your business processes. Making sure it runs smoothly is therefore one of your most important tasks. Place your trust in an experienced outsourcing provider like Sycor and make life easier for your employees.

The demands on your ERP system are constantly growing. You need greater functionality, availability, performance, security and support while lowering costs. Do you want to conserve your resources at the same time? Then it's time to consider outsourcing your ERP system.

Sycor is an experienced and reliable provider of operating services for SAP ERP, SAP Business One and Microsoft Dynamics AX. We are a certified SAP hosting partner, Microsoft Gold Certified Partner and have DIN EN ISO 9001:2000 certification. We also base our service processes on ITIL and invest in the professional development of our employees so that we can provide you with the best possible services.

### Your challenges:

- Need to implement a new ERP system
- Dissatisfied with your current outsourcing partner
- Growing demands on your IT infrastructure
- Expanding operating hours to 24/7
- Need for higher availability
- Need to integrate and network disparate systems
- Lack of personnel resources and expertise

Off-the-shelf outsourcing concepts do not work for small and medium-sized businesses. Therefore, we let you pick and choose the services you really need. We can operate your systems in your or our data centers and offer everything from standard support hours to year-round 24/7 support with normal or high system availability. Our services cover all the tasks involved in your ERP project. This includes creating copies of systems and clients, implementing technical or functional release upgrades, performing modification adjustments, Unicode conversion or migrations to a new platform. We can also implement and manage your subsystems. You can also turn to us for advice on hardware and software issues. Furthermore, we can integrate the complete spectrum of modern technologies – quality assured. Even the billing method is up to you: flat fee or time- and cost-based.

Profit from manageable costs, optimized processes and the latest technology brought to you by our team of experts. At the same time, you will be able to respond to new requirements more flexibly and with greater ease. And most importantly, you'll be able to concentrate on the essentials once again: your business, your customers and your processes.



**SAP** Certified  
in Hosting Services

### Microsoft Partner

Gold Enterprise Resource Planning  
Gold Software Asset Management  
Silver Management and Virtualization  
Silver Application Development  
Silver Volume Licensing  
Silver Hosting  
Silver OEM

### Your advantages:

- Relieves your in-house IT organization
- Attractive price/performance ratio
- Improved quality of services
- State-of-the-art technology
- Flexible and scalable services
- Guaranteed service levels and availabilities
- Utilization of expert know-how

### Your contact:



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